High Impact eAdvocacy

Building Your Own Social Media Listening Dashboard

These training materials have been prepared by Aspiration

eAdvocacy/Social Media Capacity Building Program Supported by Consumer Protection Foundation and ZeroDivide Foundation

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Agenda

What is a listening dashboard?

How can it be useful for your organization?

- What is an RSS Feed?
- What tools can help?



Why do I need a listening dashboard? To be notified when keywords of interest are mentioned on the internet

Benefits

How is it valuable?

- Be part of the conversation
- Save \$\$\$
- Less guessing

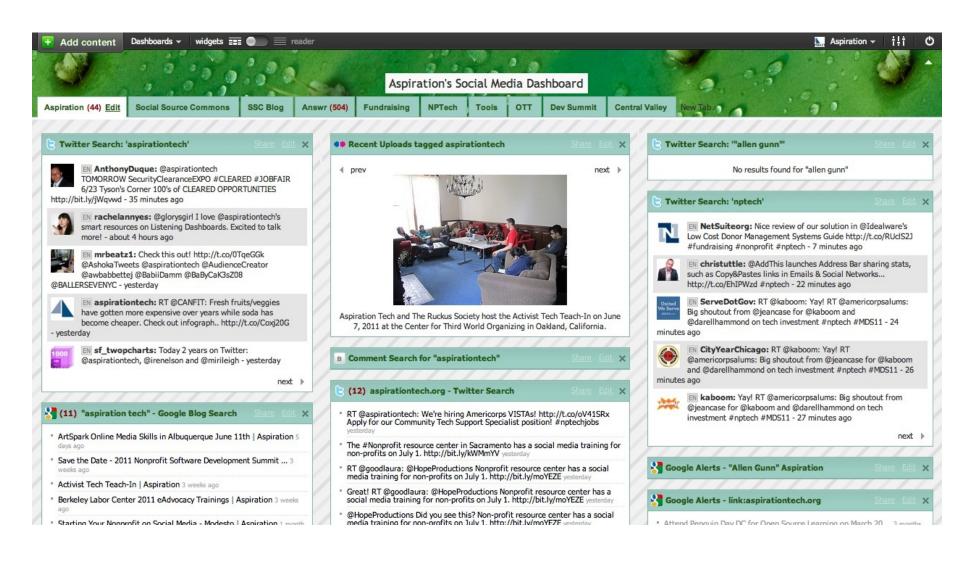


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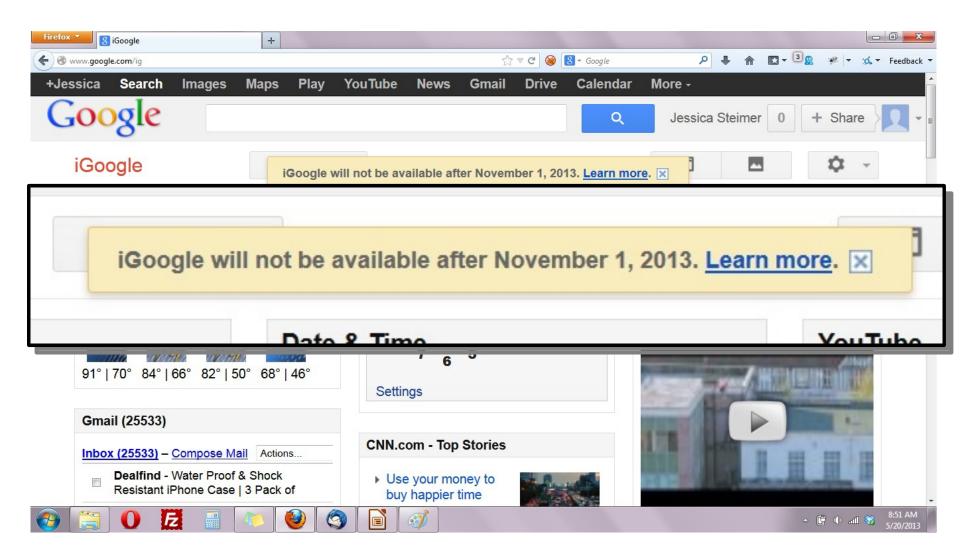
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 Isn't fool proof
 Sift through noise
 Unique Online Identity



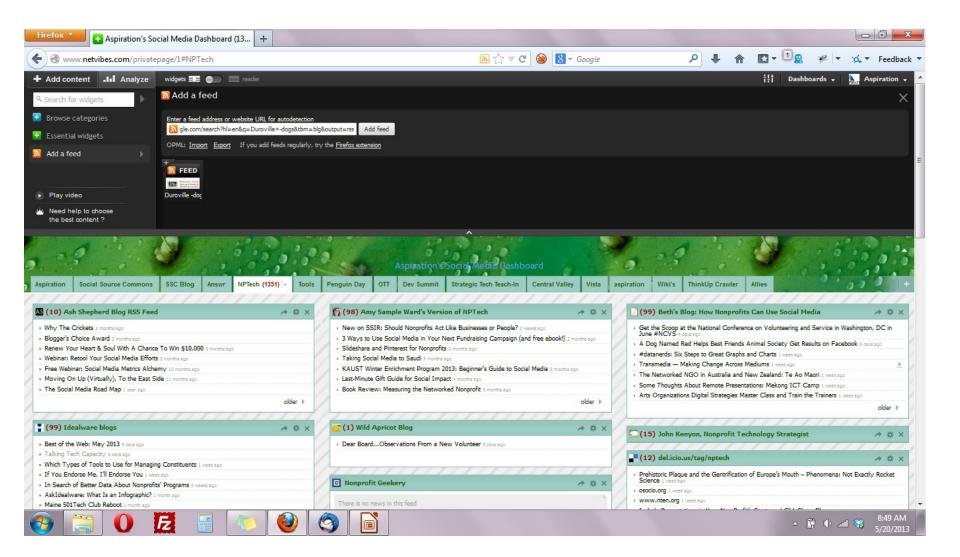
What a Dashboard Looks Like



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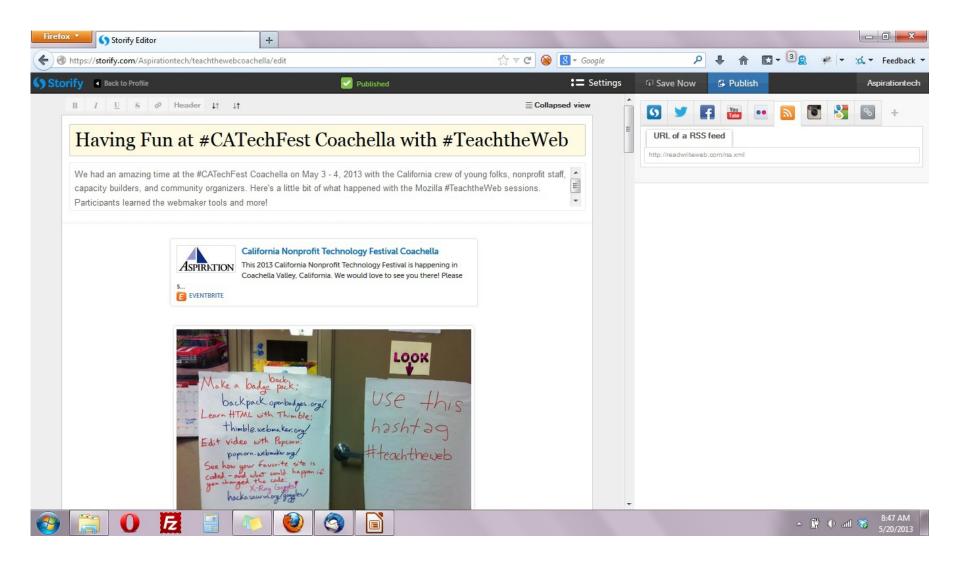
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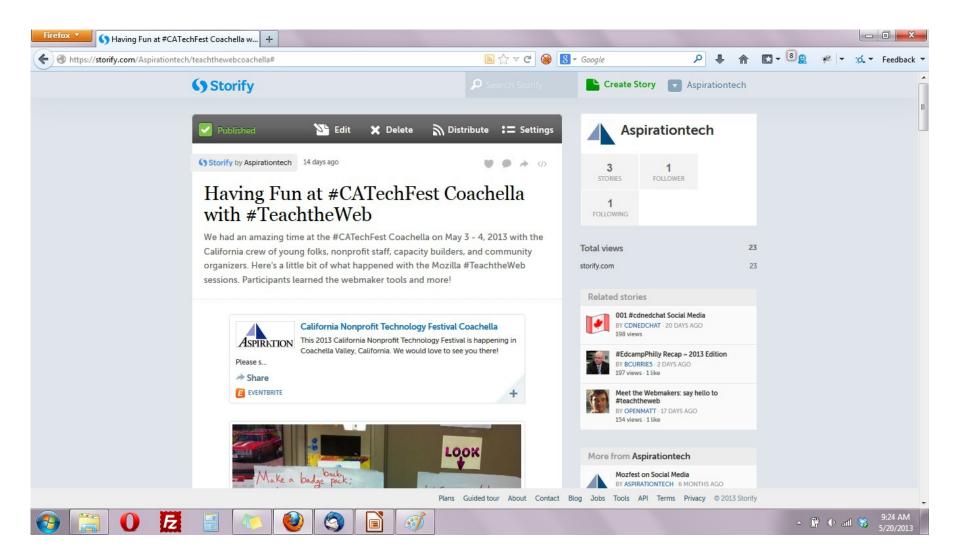
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Activity:

What are Your Search Terms?

Building a Listening Dashboard

What Do I need to know to build a Dashboard?

- What are RSS Feeds
- How to find RSS feeds
- Choosing a RSS Reader





RSS: Really Simple Syndication

 Web page content is "syndicated" or broadcast out using RSS

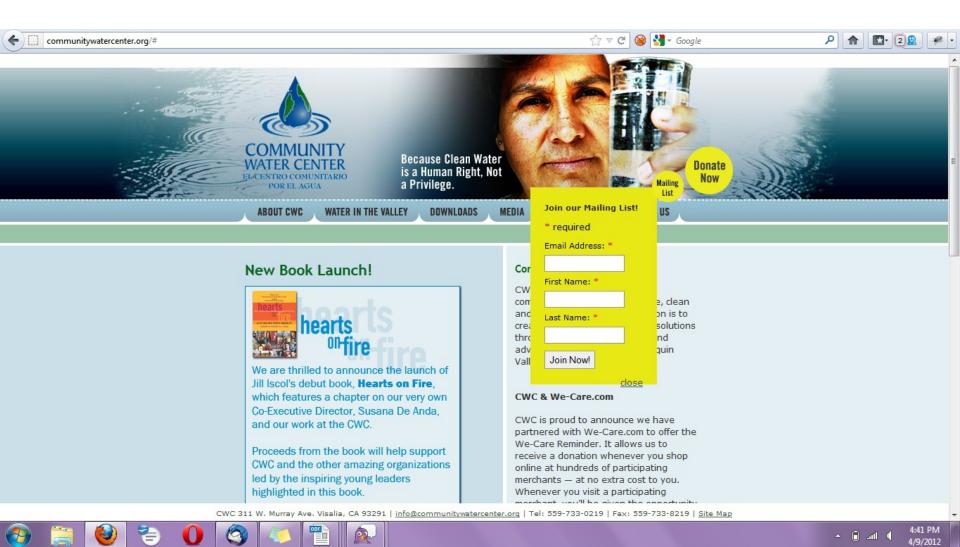
RSS "feeds" allow people to see when there is new content on a web page by "subscribing"

e.g. blog posts

Subscribing

	Magazine	Email	Web Page
What?	Topical News	New updates from org	New updates from webpage
Where does it go?	Physical Mailbox	Email Inbox	RSS Reader
How to subscribe?	Little card thingys	Sign-Up box on website	







Finding a Page's RSS Feed



Look for the icon or a link to "RSS" "Feed" or "Atom"

- Some browsers auto-detect RSS
 - They place an icon in the browser address bar
 - Safari feeds can be tricky



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Social Source Commons Blog

Nonprofit Tech, Tools and Social Media

Why HTML Email Newsletter Editors Suck

Thursday, April 05, 2012 6:40 PM

One of the biggest complaints we get from nonprofits as they mature in their online communications is that creating properly-functioning formatted (i.e. HTML) emails in their email blaster is a pain in the @\$\$. The trouble is that having regular email blasts as an organization is seen as a baseline measure of organizational online competancy [...]

Tips to Manage Your Online Identity Through Your Gmail Account

Wednesday, February 01, 2012 9:03 AM

As an Americorps VISTA, I am forbidden from taking a second job while serving my year here with Aspiration. In an effort to possibly win some money or other free things, I have found myself registering with a few online survey companies. Understanding that their legitimacy and security may not be utmost and weary of [...]

Managing Multiple People Doing Online Communications

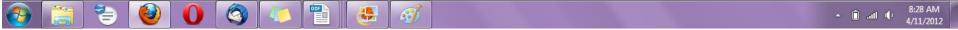
Friday, January 13, 2012 12:01 PM

Social networks were not invented for ease of organizational use. Individual accounts... Attached to personal networks... New Year's Photos seen by all... Cats and Dogs LIVING TOGETHER. Many a sticky situation has arisen from the organization using tools designed for individuals to try to get actual work done. Then trying to add a couple more [...]

Using Closed vs. Open Web Site Tools as a Nonprofit

Friday, December 02, 2011 10:38 AM

Recently, we had a conversation with an organization who was getting pressure to use a closed tool called Jimdo rather than the open-source tool, WordPress for their web site. Jimdo seemed easier and quicker and they wanted to know what we thought about it. Here's a couple points that we brought up with them: Using [...]



Social Media RSS



RSS is not just limited to blog posts

Sites publish RSS feeds for new social media content

- New Twitter tweets
- New blog posts
- New bookmarks
- New Photos

RSS from Search



RSS feeds can also be generated from searches

- e.g. Twitter Search, Blog Search
- Search for a term, subscribe to the RSS feed of the search results page
 - The feed will then automatically update anytime there's a new result

RSS from Social Media Search



So RSS can monitor social media searches for you and update when someone mentions something you care about:

 Organization name, Exec. Dir. name, Relevant issue keywords, important people, propositions, etc.

Subscribing to RSS



Add RSS Feed to an RSS Reader

RSS Readers

- Igoogle or google reader (phasing out)
- Netvibes.com
- Storify.com

Generating a Google Blog Search Feed

- Go to http://blogsearch.google.com
 Type your search terms, click "Search Blogs"
 The Search Results Page generates an RSS Feed
 - Feed link shows up at bottom of results page



Link

Allows you to search for who is linking to you

Google Q link:aspirationtech.org Bridging Technology, Communications & Development to Implement ePhilombropy for Hello world! - Entertainment.... Models.... Music.... csi-vipent.com/?page id=62 About Norgeoß Bridge Contact Us Public Secularies Testimonials Site Mac Oct 12, 2011 by csivip Parallel on Planch 13, 2011 in Norman Ref. Somebody necessarily assist to make critically posts I would state. This is the very first time I frequented your web page and thus far? I surprised with the research you made to See you at NTC This Week? create this actual submit amazing. Great task! This week III be at the 2011 Norshelt Technology Conference, where a record crowd of nearly 2,000 will discuss how nonprofits can optimize their online strategy. Below Techcafeteria Blog » Administrivia re-some sessions which look particularly interest techcafeteria.com/blog/ · Stop Chasing Rainbows: Enduring Success in a Shifting Online Landscape (Fri Aug 19, 2011 by Peter Campbell 3019, 10.30 - 12 Moon) - Jaecha Frankin-Hodge will review how we can integrate accialmedia, location based services and mobile to angage supporters For the three of you that noticed we were unavailable yesterday, my normally drama free · Eimal Design Workshop - Don't Let Bad E-mail Code Ruin Your Day or Your Results (Fri. 3/18. 3.30 - 5 PW) - email is still the primary way to communicate (and wind-powered) hosting service, Canvas Dreams, had a nasty power failure and with stakeholders, and Shana Masterson and Sean Powell will discuss how we moved my domains to a new server. Since I follow ... can get the best requits. Sneak Peak at the Third-Annual Nonprofit Social Network Benchmark Rep (Fri. 3/18, 3/30 - 5 PM) - Theiped prepare last year's report, which is sponsored by Nen, Common Khowledge and Blackbaud. Even if you can't attend this: See you at NTC This Week? | Nonprofit Bridge preview, you'll be able to download the report scorn and attend follow up events to discuss its findings. nonprofitbridge.com/ If's Not Direct Marketing & You Carll Track (If Analyzing the Social Web (Sat.) 3/19, 10:30 - 12 Nooni - Social media-can be funito participate in bull you have Mar 13, 2011 by admin to be able to show your management how it's helping. Brenna Holmes will after >>some test. This week I'll be at the 2011 Nonprofit Technology Conference, where a record crowd of 2017 eNorproft Benchmarks Study Release (Sat 3/19, 1:30 – 3 PM) – Mar-5. nearly 2000 will discuss how nonprofits can optimize their online strategy. Below are MSR Strategic Services' annual study looks at online messagina, fundraisina, some sessions which look particularly interesting: ...



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 - http://flickr.com/photos/tags/searchterm



Activity:

Walk through: adding a feed to dashboard

Voila! Your Social Media Dashboard

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