High Impact eAdvocacy

Building Your Own Social Media Listening Dashboard

These training materials have been prepared by Aspiration

eAdvocacy/Social Media Capacity Building Program Supported by Consumer Protection Foundation and ZeroDivide Foundation

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Agenda

- ► What is a listening dashboard?
- ► How can it be useful for your organization?
- ▶ What is an RSS Feed?
- ► What tools can help?

Basics

- ► Why do I need a listening dashboard?
 - To be notified when keywords of interest are mentioned on the internet

Benefits

- ► How is it valuable?
 - Be part of the conversation
 - Save \$\$\$
 - Less guessing

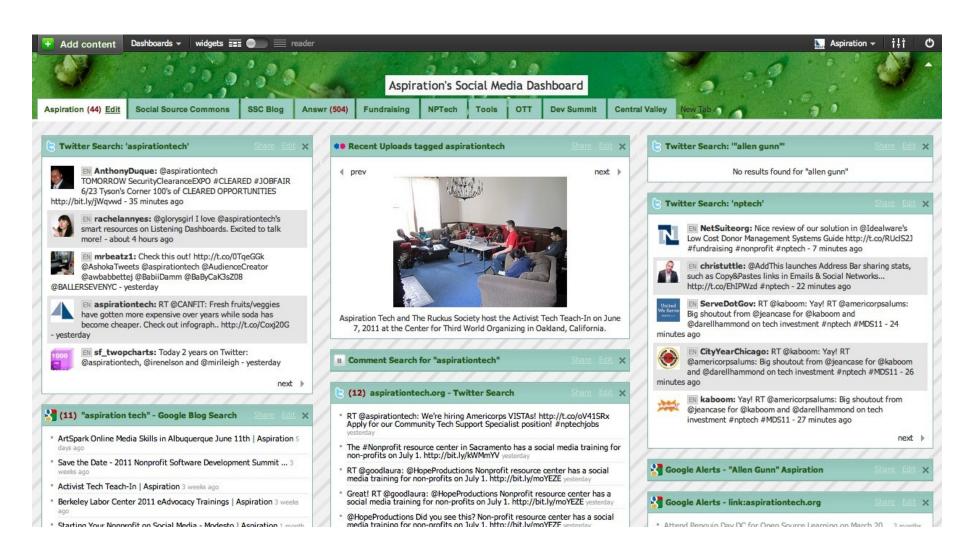


Pre-Cautions

- Does not provide Analytics
- ► Isn't fool proof
- Sift through noise
- Unique Online Identity



What a Dashboard Looks Like



Building a Listening Dashboard

► What Do I need to know to build a Dashboard?

- What are RSS Feeds
- How to find RSS feeds
- Choosing a RSS Reader

RSS

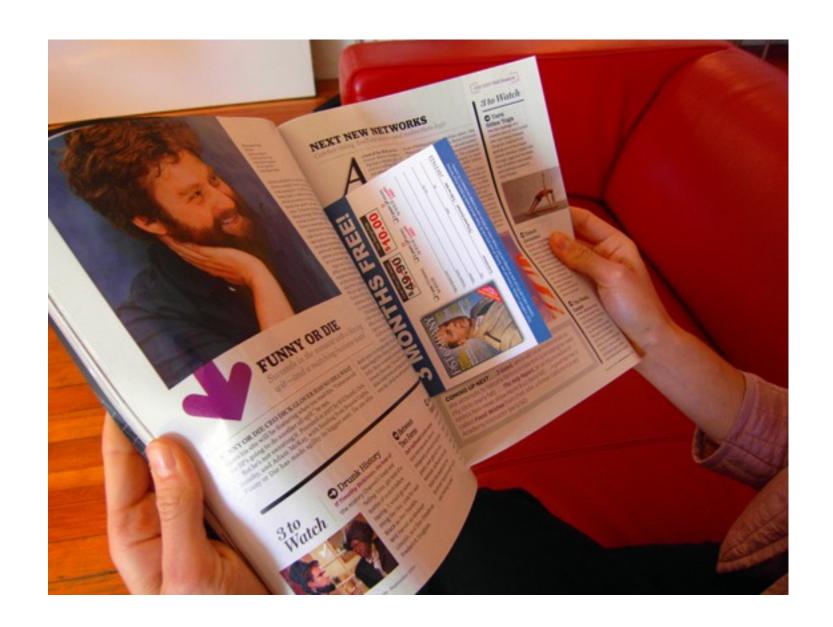


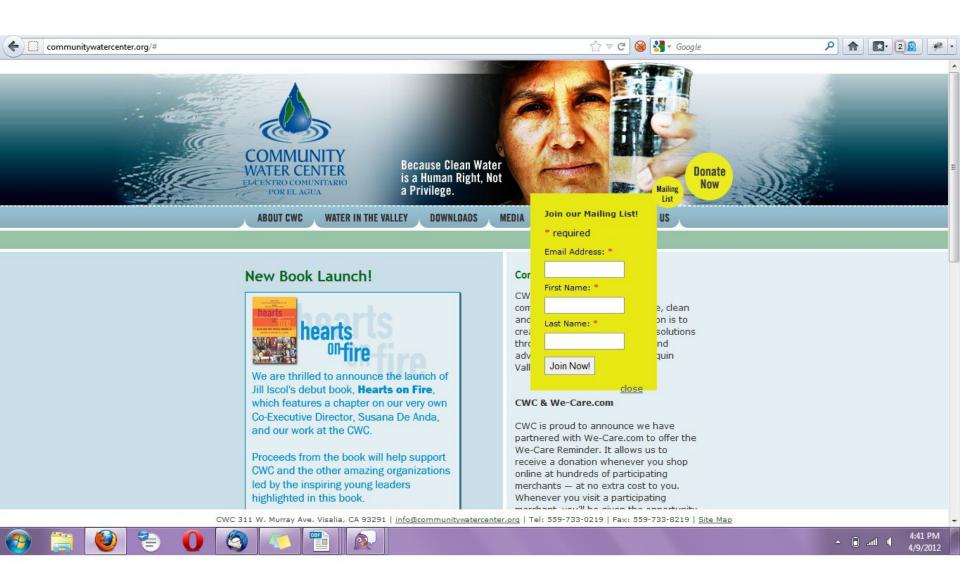
- RSS: Really Simple Syndication
 - Web page content is "syndicated" or broadcast out using RSS

- ► RSS "feeds" allow people to see when there is new content on a web page by "subscribing"
 - e.g. blog posts

Subscribing

	Magazine	Email	Web Page
What?	Topical News	New updates from org	New updates from webpage
Where does it go?	Physical Mailbox	Email Inbox	RSS Reader
How to subscribe?	Little card thingys	Sign-Up box on website	







Finding a Page's RSS Feed



Look for the icon or a link to "RSS" "Feed" or "Atom"

- Some browsers auto-detect RSS
 - They place an icon in the browser address bar
 - Safari feeds can be tricky

























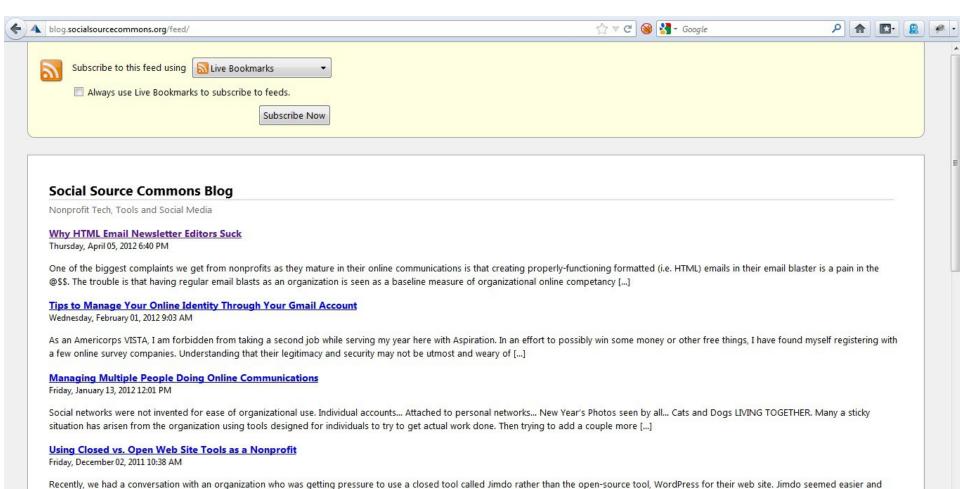












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quicker and they wanted to know what we thought about it. Here's a couple points that we brought up with them: Using [...]

Social Media RSS



RSS is not just limited to blog posts

- Sites publish RSS feeds for new social media content
 - New Twitter tweets
 - New blog posts
 - New bookmarks
 - New Photos

RSS from Search



- RSS feeds can also be generated from searches
 - e.g. Twitter Search, Blog Search
- Search for a term, subscribe to the RSS feed of the search results page
 - The feed will then automatically update anytime there's a new result

RSS from Social Media Search



- So RSS can monitor social media searches for you and update when someone mentions something you care about:
 - Organization name, Exec. Dir. name, Relevant issue keywords, important people, propositions, etc.

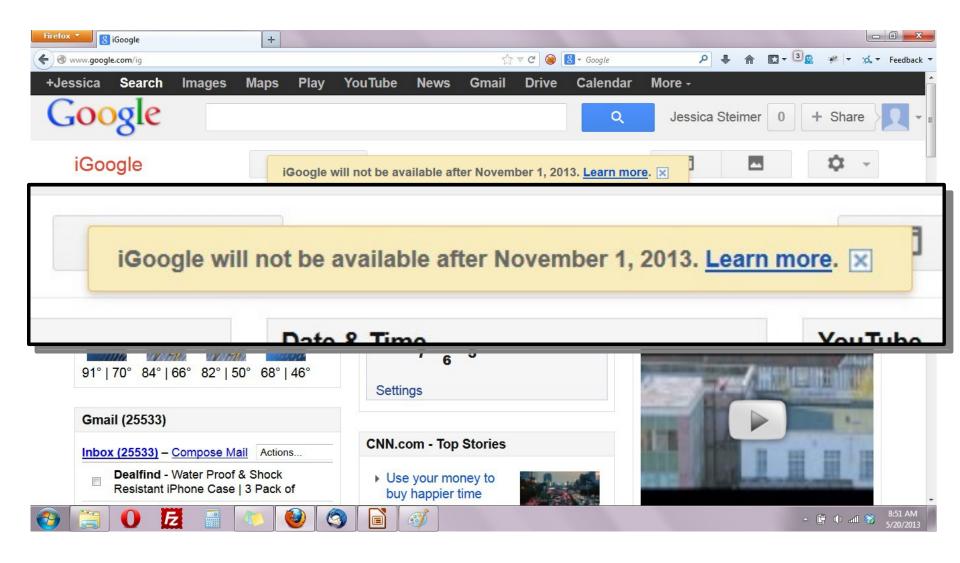
Subscribing to RSS



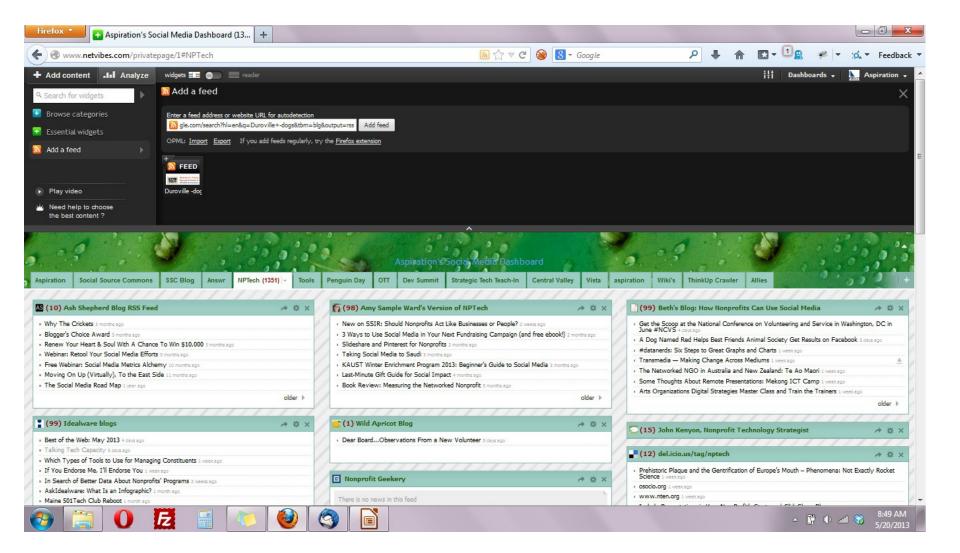
Add RSS Feed to an RSS Reader

- RSS Readers
 - Igoogle or google reader (phasing out)
 - Netvibes.com
 - Storify.com

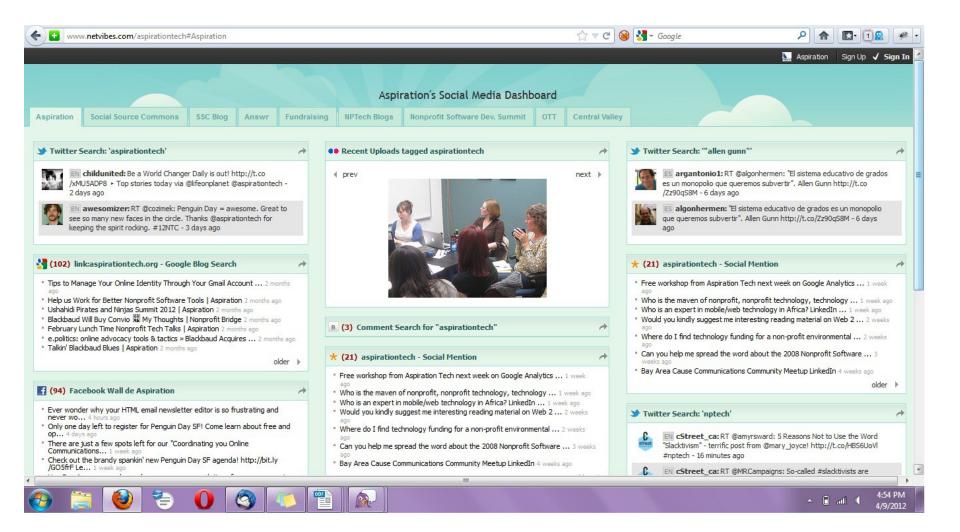
IGoogle



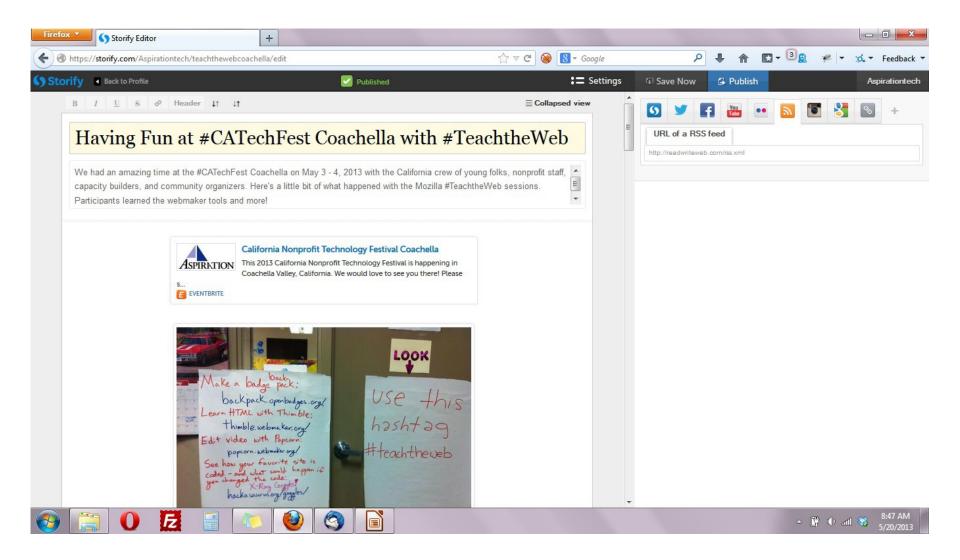
Netvibes.com



Netvibes.com/aspirationtech



Storify.com



Storify.com



Other Dashboard Tools

- Prismatic
 - getpristmatic.com
- Feedly
 - cloud.feedly.com
- ► Popurls
 - search.popurls.com



Activity:

What are Your Search Terms?

Generating a Google Blog Search Feed

- Go to http://blogsearch.google.com
- Type your search terms, click "Search Blogs"
- The Search Results Page generates an RSS Feed
 - Feed link shows up at bottom of results page



Link

Allows you to search for who is linking to you



link:aspirationtech.org



Hello world! - Entertainment.... Models.... Music....

csi-vipent.com/?page_id=62

Oct 12, 2011 by csivip

Somebody necessarily assist to make critically posts I would state. This is the very first time I frequented your web page and thus far? I surprised with the research you made to create this actual submit amazing. Great task!

Techcafeteria Blog » Administrivia

techcafeteria.com/blog/

Aug 19, 2011 by Peter Campbell

For the three of you that noticed we were unavailable yesterday, my normally drama free (and wind-powered) hosting service, Canvas Dreams, had a nasty power failure and moved my domains to a new server. Since I follow ...

See you at NTC This Week? | Nonprofit Bridge

nonprofitbridge.com/

Mar 13, 2011 by admin

This week I'll be at the 2011 Nonprofit Technology Conference, where a record crowd of nearly 2000 will discuss how nonprofits can optimize their online strategy. Below are some sessions which look particularly interesting: ...



► Site

Search for something within a site



site:aspirationtech.org Penguin Day

Q

>>

Search

About 58 results (0.16 seconds)

Everything

Images

Maps

Videos

News

Shopping

Blogs

More

Posts

Homepages

Any time

Past 10 minutes Past hour Past 24 hours

Penguin Day San Francisco | Aspiration

www.aspirationtech.org/ Apr 24, 2005 by matt

Penguin Days are designed to let nonprofits and social justice activists learn about free and open source software that can support their work and potentially save them money, including tools for web publishing, fundraising, blogging, and ...

Penguin Day DC 2011 | Aspiration

www.aspirationtech.org/

Mar 26, 2011 by gunner

Penguin Days are designed to let nonprofits and social justice activists learn about free and open source software that can support their work and potentially save them money, including tools for web publishing, fundraising, blogging, and ...

- References

ArtSpark and Aspiration Join Forces!;) | Aspiration

www.aspirationtech.org/

Mar 8, 2012 by misty

Get an awesome recap of the **day** from Artspark here: http://art-spark.org/2012/02 /artspark-back-from-sf-full-of-enthusiasm-gratitude/. More to Come Soon! ArtSpark and Aspiration Tech will join forces to co-host a similar set of ...

A few nonprofit accounting tips | Aspiration

ArtSpark and Aspiration Join Forces! ;) | Aspiration www.aspirationtech.org/





Search for an <u>exact</u> phrase

"aspiration tech"

About 733 results (0.17 seconds)

Blog homepages for "aspiration tech"

Aspiration | Better Tools for a Better World www.aspirationtech.org/

Aspiration helps nonprofits and foundations use software tools more effectively and sustainably.

ArtSpark and Aspiration Tech in SF this week! | art-spark.org

art-spark.org/

3 hours ago by kristine

ArtSpark and **Aspiration Tech** are joining forces again for another round of social and learning events for artists and arts organizations. We'll convene at Aspiration's headquarters in San Francisco on April 11th and 12th with ...

More results from art-spark.org

Clouds in San Antonio, both literal and virtual | Aspiration

www.aspirationtech.org/ Mar 23, 2012 by gunner

Llanded in the midet of a regional tornade warning for the 2012 Grants Managers

"aspirationtech"

About 979 results (0.21 seconds)

Did you mean: "aspiration tech"

Blog homepages for "aspirationtech"

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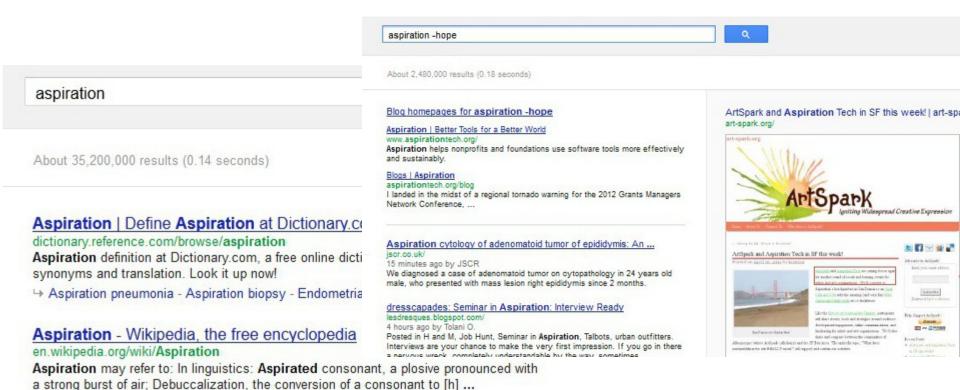
Penguin Day San Francisco | Aspiration

www.aspirationtech.org/

Apr 24, 2005 by matt

Penguin Day San Francisco. April 6th, 2012. The Women's Building 3543 18th S Francisco, CA 94110 · Register Now! Open Source. Nonprofit. Technology. We'll posting further information as it is confirmed but be prepared for an ...

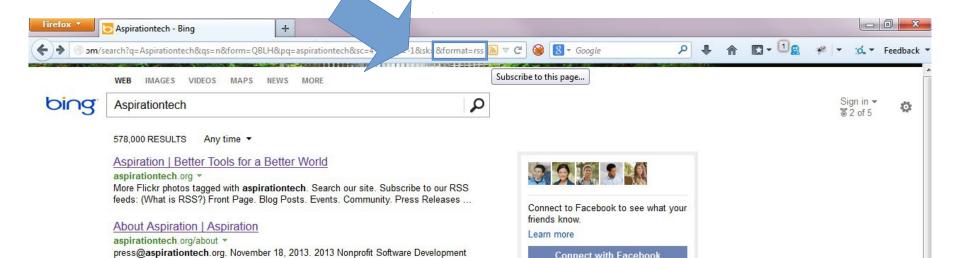
- sign
 - Reduce noice with minus sign



Dulmonony againstian Wilkingdia the free encyclopedia

Generating a Bing Search Feed

- ► Go to http://bing.com
- Type your search terms
- The Search Results Page generates an RSS Feed
 - add "&format=rss" to the end of the URL



Other Social Media Searches

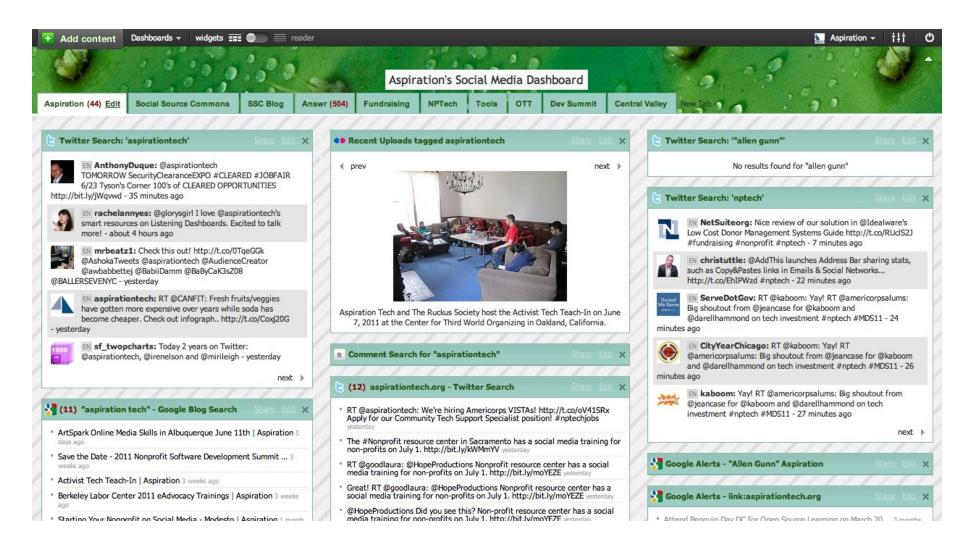
- ► Twitter and Facebook
 - Search is horrible
 - Social Mention
- Message/Discussion Boards
 - BoardReader.com
- ► Digital Photos
 - Flickr
 - http://flickr.com/photos/tags/searchterm



Activity:

Walk through: adding a feed to dashboard

Voila! Your Social Media Dashboard



End Of Section

- ► Questions?
- ► Comments?

Thank You!

These training materials have been prepared by Aspiration in partnership with Radical Designs

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