High Impact eAdvocacy

Talking Social Media

These training materials have been prepared by Aspiration

These materials are distributed under a Creative Commons license: Attribution-ShareAlike 2.5





Introductions

- Jessica Steimer
 - jessica@aspirationtech.org
- Misty Avila
 - misty@aspirationtech.org



Today's Agenda

- We're going to:
 - Discuss Social Media for Organizations
 - Create a Publishing Matrix
 - Build a Social Media Dashboard
- Most importantly, answer your questions



First Things

- This training is envisioned as a dialogue
- Please ask questions early & often
 - Especially if and when we use technical jargon



Limitations of Online Organizing

- Digital divides
 - Never forget who is left out by "e" strategies
- Trust relationships are best built in person
 - Online organizing is most effective when it leverages established social networks and communities
- Each community and campaign is different
 - Your mileage will vary



What is Social Media?

- Online platforms to communicate, share, and collaborate with friends, friends of friends, even strangers
 - Made for people to people, not organizations
- ► Blogs are the original social media



Spectrum of Engagement





Blogging

Email

Web Site

First person singular
"I"
Informal and fun

Two-way Conversations

First person plural or third person "We" or "The org" Traditional



Pros of Social Media

- ► Get Relevant News
 - Allows you to receive curated news
- ► Increase Exposure
 - Gives you easy access to new networks of people
- ► Generate Conversation & Feedback
 - Allows two-way conversations



Caveats of Social Media

- Can take a lot of time
 - Time = Money



- Big corporations who want your data
 - You are the product
- There are billion of tools





- Which ones do we need?
- Tools change EVERY. SINGLE. DAY.
 - How can we keep up?



But what tool is right for me?

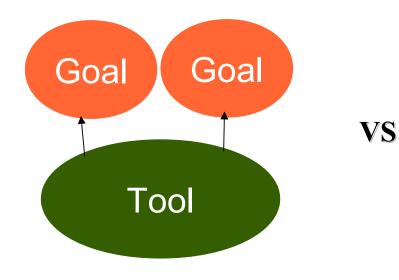
- ► It depends...
 - Who are you trying to reach?

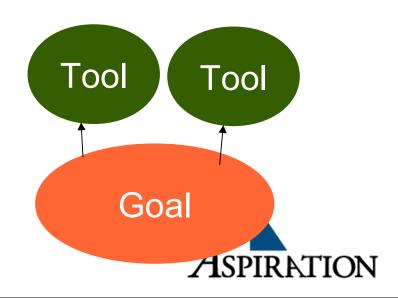
- ► It also depends...
 - What are you trying to get done?
- You need a communications strategy before worrying about social media tools to use



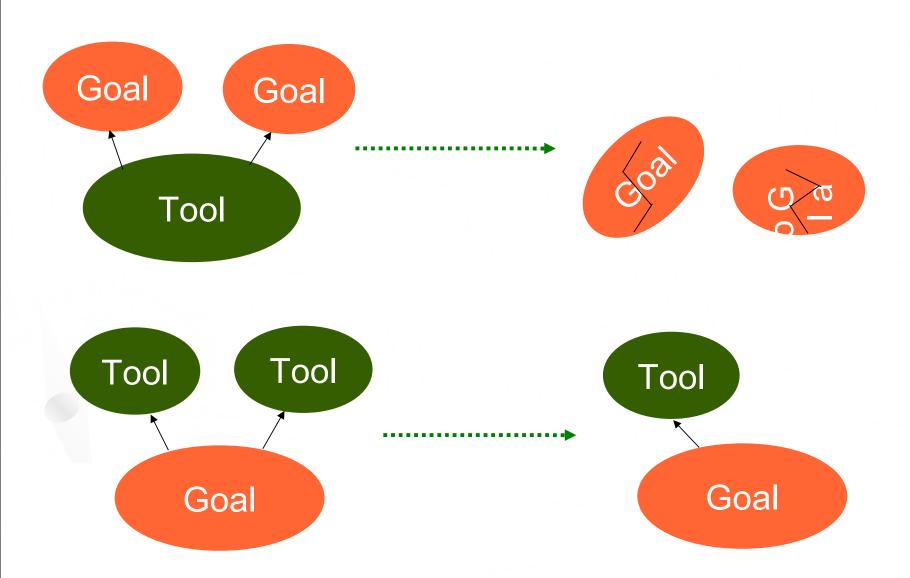
What are your goals?

- Measurable
- What does success look like?
- ► Tool-Agnostic
 - Make sure your communications plan stays in tact when the tool you are using fails you





Tool Agnostic?



Example Goal

Goal	Measurability	What does success look like?	Tools
Increase attendees at annual event through social media efforts	 Compare this year's attendance to last year's Have a "How'd You Hear" place on registration 	10% increase in attendance from last year	TwitterTextingFacebookLinkedInEmail

Bottom Line

- Online tools aren't a magic bullet
- > You need:
 - A measurable goal
 - A compelling message
 - Effective tactics to realize your goal
 - A plan for engaging supporters and well-defined ways for them to plug in
- eAdvocacy is more about organizing and organizational challenges than tech challenges

Aspiration's eAdvocacy Initiative

- ► Goal: Organizational self-sufficiency online
- Aspiration eAdvocacy Capacity-Building Trainings
 - Webinars
 - Seminars
 - Training Materials
- ► SSC Blog
 - http://blog.socialsourcecommons.org





End Of Section

- ► Questions?
- ► Comments?

Thank You!



These training materials have been prepared by Aspiration

These materials are distributed under a Creative Commons license: Attribution-ShareAlike 3.0





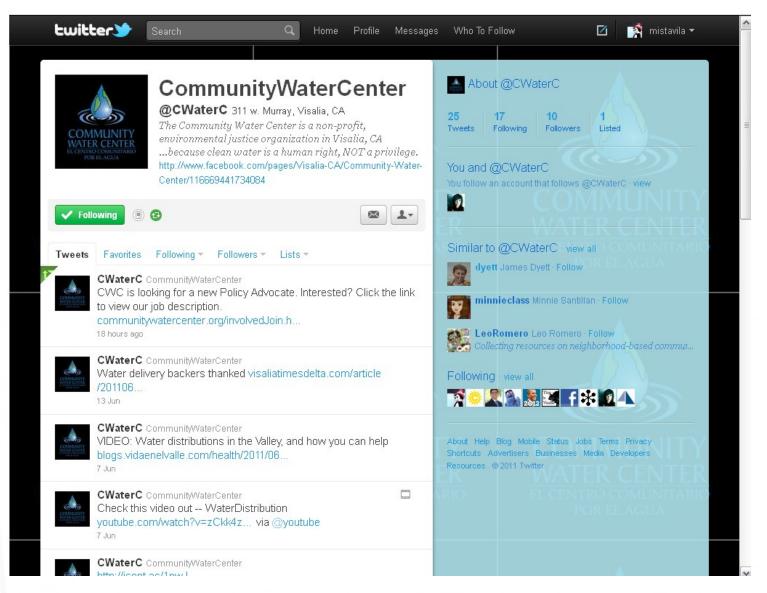
Twitter





Twitter











Facebook





Facebook

