# Taking Control of Your Online Destiny

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#### What Are We Talking About?

- 4 Processes of online effectiveness
  - Audience Analysis, Publishing Matrix, Message Calendar, Listening/Metrics
- Methodologies for designing web and technology strategies
- How to properly establish and manage your organisation's online identity
- Mapping and sustaining your data universe





#### Who is Aspiration?

- We work with stakeholders across the nonprofit software supply chain:
  - We advise NGO technology decision makers on how to employ tech sustainably and affordably
  - We advise vendors and developers on how and what to build for NGO users
  - We advise grantmakers on technology strategies





#### Who is Aspiration?

- Most importantly, we support & advise
  - Nonprofit and Foundation Staff on how to apply technology
  - On Their Termsto
  - Achieve Impact in their
  - Program and Mission Work :^)





#### So How Do We Work?

- We focus on three poles of NPTech
  - First People
  - Then Process
  - Last Technology
- And we follow these tenets
  - User needs should drive tech processes
  - Technology challenges are organizational development opportunities in disguise
  - It's all about value delivery
  - Communication is Job #1





## What Do You Want to Talk About?

- Questions?
- Concerns?
- ► Confusions?
- Opportunities?
- ► Situations?
- ► We are here to serve your needs, not to flip slide decks :^)





### Thank You!



